

TERMS AND CONDITIONS

Initial consultations will be free of charge and will be held under a no-obligation basis.

A written estimate for the service required will be emailed after the initial consultation. If the customer wishes to proceed further, then the customer will be required to accept all estimates in writing by email and to accept these terms and conditions. This will form an agreement between the Client and J Taylor Soft Furnishings. A non-returnable deposit of approximately 50% (specified in the estimate) will be required. All quotes will be valid for 3 months from the date of issue unless otherwise advised.

All payments to J Taylor Soft Furnishings should be made in cash, cheque or Bacs payment. All cheques should be made payable to J Taylor. Work will not start until cleared payment is received.

The balance of payment will be due on the day of delivery (unless another agreement is arranged). The property and ownership of the goods does not pass to the buyer until paid for in full.

If the Client provides the required measurements, then all items subsequently made will be done so in accordance with them. We can take no responsibility for any mistakes arising from inaccurate measuring by the Client. Such errors may be rectified at an additional cost to the customer.

All soft furnishings are made specifically to your requirements and cannot be returned once made unless proven to be faulty.

Where the customer supplies the fabric J Taylor Soft Furnishings cannot be responsible for flaws, faults or inconsistency of pattern. Where possible we will work around such problems but extra work or fabric required to do so will be paid for by the customer.

All fabrics chosen should be handled with care. Advice for their suitability for washing/dry cleaning can be sought from the fabric supplier. We suggest that ALL fabrics be treated as **dry clean only** unless otherwise stated, and can take no responsibility for any damage occurring to items due to cleaning in the wrong manner. In cases where interlining has been used, even dry cleaning may not be possible, and it is recommended that cleaning is done by means of gentle vacuuming. We can take no responsibility for fabric behaviour once within its intended destination. Any shrinkage due to high humidity, improper cleaning, or any other reason, or damage or mis-shaping arising from mishandling or other improper use will not be the fault of J Taylor Soft Furnishings.

We can advise on fixtures and fittings.

All Roman blinds have a release chain mechanism which complies with the relevant child safety regulations and our roller/venetian and vertical blinds are fitted with a safety beaded chain/'P' Clips. Should you, the Client, refuse the fitting of 'P' clips during installation or remove them once fitters leave the clients premises, we take no responsibility for injury or death as a result.

